DRAFT RESOLUTION 17 – 14

SUBJECT: Fixing the VBA Claims Processing & Appeals Systems

SOURCE: DC, FL, LA, NC, VA, OH, MA, TX, TN, MO, NJ, ND, WA

WHEREAS, due to a growing backlog of disability compensation claims in 2010 the Veterans Benefits Administration (VBA) set out to transform & modernize their benefits processing systems; and

WHEREAS, dramatic transformation of the claims- and appeals-processing systems have since occurred & significant progress can be measured towards shortening claims & appeals processing times; and

WHEREAS, much of the remaining processing delays can be attributed to poor or non-existent introductory and on-going employee training; and

WHEREAS, VBA continues to struggle with deficiencies in the Veterans Benefits Management System (VBMS); and

WHEREAS, VBA continues to disregard non-VA medical records as valid evidence for use in the processing of veterans claims; now therefore be it

RESOLVED, that AMVETS continues to monitor the progress in the veteran claims processing system and working as a stakeholder, seek to address the shortcomings mentioned above and others.

COMMITTEE RECOMMENDATIONS:
CONSTITUTION & BY-LAWS.....................ADOPT □ AMEND □ REJECT □ NONE □
FLOOR ACTION: ADOPTED □ ADOPTED (as amended) □ REJECTED □ TABLED □